

Dear Customers and Friends of Broadstripe,

As you may know, Broadstripe and its affiliates filed for Chapter 11 court protection on January 2, 2009. The purpose of the Chapter 11 filing is to give effect to a restructuring on terms agreed between Broadstripe and its secured lenders. I also want to assure you that we are committed to serving you through the reorganization process and to tell you about some of the measures we have already undertaken to fulfill that commitment.

Broadstripe filed Chapter 11 to strengthen its balance sheet and to accomplish a financial restructuring of its financial obligations. We expect that the restructuring will take a period of months and that it will be completed in 2010. Broadstripe will emerge a stronger, more competitive company with the resources to continue to provide our customers with best-in-class products and services.

Broadstripe's agreement with its lenders affords us a significant head-start and gives Broadstripe a clear path toward exiting Chapter 11. Further, a group of our senior secured lenders has committed to providing debtor-in-possession ("DIP") financing to Broadstripe for its reorganization process.

We recognize that our customers are Broadstripe's most valuable asset. While Broadstripe is reorganizing, our senior management team and employees will be running our business professionally and with the drive and enthusiasm for excellence that we have always demonstrated. We will continue to focus on providing excellent and uninterrupted services to our customers.

We will be keeping you informed through our website www.broadstripe.com on our progress toward emergence. Our management team and employees will be listening to your feedback.

In closing, thank you, on behalf of our management and employees, for your business and support while we make Broadstripe a stronger company.

Sincerely,

Gustavo Prilick
President and Chief Executive Officer

Vendors and Creditors please click this link

<http://chapter11.epiqsystems.com/broadstripe>

Vendors and creditors can also email us at vendor-inquiries@broadstripe.com or call our information line at (636) 534-7102.